

Privacy Policy

This Privacy Policy defines the rules and conditions for the use of the mobile application of European University LLC (hereinafter referred to as the 'University'), as well as the scope, purposes, and principles of data processing.

1. Purposes of Data Processing

The application provides secure mobile access to the University's services and information, including academic and administrative resources. The information available in the application is obtained from the University's active information systems and databases.

The information is used exclusively to provide University services to authenticated users.

The application does not use analytics, advertising, or user behavior tracking technologies and is not related to direct marketing purposes.

2. Scope of Data Processing

This application processes and provides users with access to the following categories of data, including personal data, in connection with the administration and implementation of University processes:

- University details, contact information, announcements, notifications, public information, and other information available in the University's Student Information System (SIS) and related systems;
- The user's first name, last name, grades and academic records, information related to submitted applications, and personal information;
- Information concerning the implementation of the educational process, academic courses, schedules, timetables, and student mobility;
- Information regarding the user's financial status.

The user's personal data, including special categories of personal data, is accessible to the user only after authentication of the personal data registered in the application.

3. Access Management Purposes and Scope

The University uses appropriate technical and organizational measures to ensure data security and confidentiality and to prevent unauthorized access. To ensure the lawfulness, security, and confidentiality of personal data processing, access to the data within this application is restricted to a limited circle of authorized persons, in order to ensure the proper functioning, protection, and security of the application itself. This is ensured by the Information Technology Department.

For the above purposes, the application processes the following types of information:

- Device type and model;
- Operating system version;
- Application version;
- IP address;
- Date, time, and scope of access.

Information accessible through this application may be shared only with:

- Authorized University employees, for the performance of their official duties;
- University information technology support service providers;
- In cases required by applicable legislation or existing regulations.

4. User Consent

Use of certain application features, including receiving notifications and priority information, uploading files, and accessing photos and microphone use, is possible only with the user's prior consent, by selecting the appropriate consent checkbox.

In addition, the user may at any time use the relevant option to unsubscribe from receiving application news and notifications.

5. Refusal of Data Processing and Privacy Policy

The user may delete the application from their device at any time.

In case of deletion of the application from the device, any stored authentication-related information will also be automatically deleted. This does not result in the automatic deletion of lawfully processed data from the University's databases.

In case of refusal to process the mandatory data required for the use of the application, the user is entitled to use alternative means of accessing University services.

6. Changes

Any updates related to the application or its use will be communicated to the user by sending a relevant notification.

In case of a request to change, add, or update their data, or to restrict its processing (except in cases provided for by law), the user is entitled to contact the person responsible for the technical support of the application.

Contact information:

Mobile@eu.edu.ge